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OFFICE OF INFORMATION TECHNOLOGY 13:53:46 -- 31 December 1987

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NOTE TO:

OIT Group Chiefs

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FROM:

SUBJECT: OIT 1988 Objectives

Attached you will find the list of OIT objectives submitted to the DDA. The list was developed from the group input. Happy New Year!

Richard

Att: a/s

CC: Edward J. Maloney

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*** APPENDED BY: ON: December 31, 1987 AT: 1:55 PM ***

1988 OIT Objectives

- 1. Our <u>paramount</u> objective in 1988 is to support the Agency move to the New Headquarters Building. This involves the movement of the following critical information technology resources and personnel into the new building:
 - ---Central OIT information systems (computer centers, communication center)
 - ---Decentralized customer equipment (e.g., workstations, telephones)
 - ---OIT HQs components

The movement of these essential resources is to be accomplished with minimum disruption, no degradation of customer service and no schedule delays.

- 2. Our second objective which is of significantly lower priority than support to the move discussed above is the enhancement of customer service in the face of shrinking resources
 - ---Complete installation of the new secure communications network (PBX-based) in the Old Headquarters Building
 - ---Provide foreign field DESIST support during the 1988 Winter and Summer Olympics
 - ---Award a requirements contract for a new OIT standard workstation
 - --- Implement a new data network architecture

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- (IBM's System Network Architecture---SNA)
- --- Meet or exceed OIT Level Of Service standards (availability and performance)
- ---Deliver scheduled software releases for SAFE (6), CAMS (2), Corporate Data (8)
- ---Continue the decentralization of ADP support to DA offices
- ---Continue to add security safeguards to OIT systems and networks
- 3. Our lowest priority objective is to continue the integration of the three OIT disciplines: communications, adp and information management; and continue the sensitizing of OIT employees to the importance of customer service to the office mission
 - ---Revitalize OIT's business communications both internally and with customers
 - ---Establish occupationally-based career sub-panels
 - ---Define career development tracks for all OIT occupations
 - ---Develop a new training program with a goal of broadening the perspective of OIT managers and the forging of a new integrated OIT culture

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